

**CONDITIONS AND TERMS OF SERVICE**  
**South Africa – 29 March to 15 April 2025**  
**South Africa and Victoria Falls - 29 March to 18 April 2025**

**TOUR INFORMATION**

- The tour starts from Cape Town International Airport.
- Luggage Limit – one suitcase, one cabin luggage and a golf bag (up to 15kg).
- This is an escorted tour.
- Both tour options end at Johannesburg International Airport.
- A total of 17 guests is required for the tour to proceed. Do not book flights until the tour departure is guaranteed. If this minimum is not met, the trip may proceed as follows:
  - a) Cancellation: If the minimum number of participants is not attained, the trip may be cancelled, and participants will receive a full refund of any monies paid.
  - b) Alteration: Alternatively, the trip may proceed with possible alterations to the itinerary and cost. However, neither of these options will be implemented without prior consultation with all committed participants. The final decision made by OTT will be binding.
- You have the option to book your regional/domestic fares online/by own arrangement or by using the services of our South African travel agent. Flights booked through our supplier are non-refundable. If for whatever reason you are a no-show, you will be required to purchase a new ticket.
- A single supplement is available at all hotels/lodges except for Notten's, where only a twin-share option is available due the size of the camp (9 suites)
- Some golf courses only open bookings after the tour is published. There is a chance that courses may change.
- Weather interruptions to the itinerary are beyond the control of OTT. Refunds are at the discretion of the supplier.

**INCLUSIONS**

Accommodation:

- 3 nights at Taj Cape Town
- 5 nights at Fancourt Resort and Spa
- 3 nights at Le' Franschoek Hotel & Spa
- 3 nights at Notten's Bush Camp - Sabi Sands
- 2 nights at Buhala Lodge - Malelane
- 1 night at City Lodge, Johannesburg Airport
- *\*3 nights at Royal Livingstone – Zambia \*Extension only*

**Golf with shared cart**

- 1 round at Pearl Valley GC
- 1 round at Fancourt Montagu Course
- 1 rounds at Fancourt Outeniqua Course
- 1 rounds at Pinnacle Point Golf Club
- 2 rounds at Leopard Creek Golf Club (or 1 round at Leopard Creek and one at Skukuza, depending on availability).
- Optional round at The Links (at own expense) or Fancourt Outeniqua (included)

**Tours/Activites**

- Welcome Drinks and Canapes
- Guided tour to Table Mountain and Bo-Kaap
- Groot Constantia Estate Tour and Wine Tasting
- An immersive dinner, drumming and entertainment evening in Cape Town
- L'Ormarins Estate Tour, Wine Tasting and Lunch

- Three full days of Safari in prestigious Sabi Sands (6 game drives)
- \*Chobe Full Day Land and River Safari
- \*Guided Tour of Victoria Falls (Zambian side)
- \*Optional tours - Walking with Rhinos and a helicopter flight over Victoria Falls
- \*Victoria Falls extension only

### Meals

- South Africa - 17 Breakfasts, 8 Lunches, 8 Dinners
- Zambia - 3 Breakfasts, 1 Lunch, 3 Dinners

### Other

- All group transfers, airport and hotel portorage where applicable. Some hotels do not provide a portorage service.
- Golf competition and prizes
- 19th hole round of drinks
- Live Leader Board scoring
- Welcome Pack with commemorative polo

### EXCLUSIONS

- International Airfares
- Domestic/Regional Flights
- Meals and drinks not included in the itinerary.
- Travel Insurance
- Tips, gratuities and portorage not mentioned above.
- Items not described in the itinerary and items of a personal nature
- Club hire.

### TOUR COST

#### SOUTH AFRICA ONLY

##### LAND COMPONENT

PER GOLFER SHARING: \$14,400

SOLO OCCUPANCY – EXCEPT FOR 3 NIGHTS AT NOTTEN'S BUSH CAMP: \$15,900

Early bird saving for bookings by 30 April 2024 of \$500 p.p.

**REGIONAL AND DOMESTIC FLIGHT \*ESTIMATE:** R9590 roughly \$850

\*To be confirmed at time of booking or can be booked directly online.

#### VICTORIA FALLS

##### LAND COMPONENT

PER PERSON SHARING: USD 2,175

SOLO OCCUPANCY: USD 3,100

**REGIONAL AND DOMESTIC FLIGHT \*ESTIMATE:** USD 450

\*To be confirmed at time of booking or can be booked directly online.

### HOW TO BOOK

Registration is online via the On The Tee website. On submission of the booking, an invoice for the deposit will be generated and sent to you by email. Your place on the tour is confirmed on receipt of the deposit.

## **DEPOSIT AND PAYMENTS**

### **SOUTH AFRICA**

- First deposit at the time of booking \$5000. This is refundable until the tour is confirmed. Once we reach the full number of participants, the deposit is no longer refundable. Please ensure that you have adequate travel insurance to cover any unforeseen cancellation as the deposits are non-refundable once the tour departure is confirmed.
- Second deposit of \$4000 by 6 September 2024.
- The balance is due by 29 November 2024.

### **VICTORIA FALLS EXTENSION**

- Deposit of \$1000 to secure reservation. This is refundable until the tour is confirmed. Once we reach the minimum number of participants, the deposit is no longer refundable.
- The balance is due by 29 November 2024.
- The price in AUD will be calculated on the day that the final balance is invoiced based on the best exchange rate between the ANZ and Commonwealth Bank. The deposit paid will be subtracted to determine the balance due.
- Payment may be made by credit card via or by direct deposit. Please note that credit card payments incur a 1.79% surcharge.

## **CANCELLATIONS**

Cancellation requests must be provided in writing. The following cancellation charges apply to this tour:

- Prior to the date the minimum threshold is confirmed, the deposit is refundable.
- Once the tour is confirmed, all deposits are forfeited.

We strongly recommend that you take out travel insurance at the time of booking in case of illness or other circumstances that may prevent you travelling, as well as providing peace of mind during your trip.

### **Liability Disclaimer**

Golf Travel Pty Ltd, trading as On the Tee or On the Tee Travel (hereinafter referred to as OTT), acts solely as a booking agent, facilitating reservations with companies or associates offering services outlined in the itinerary. OTT assumes no liability in connection with any aspect of your booking, including but not limited to Force Majeure events, illness, personal injury, death, loss of any kind, or delays caused directly or indirectly by travel service providers or other third parties.

While OTT endeavours to operate in good faith, we expressly disclaim any responsibility for defaults resulting in loss or injury to persons or property, whether due to negligence or otherwise, by any travel service providers or other third parties. Participants assume all risks associated with the tour, including those arising from negligence, dangerous or defective equipment, or property owned, maintained, or controlled by any providers booked.

To the fullest extent permitted by law, Golf Travel Pty. Ltd., including its trading businesses, directors, employees, and agents, disclaims any liability in contract, tort, or otherwise, for any injury, damage, loss (including consequential loss), delay, additional expense, or inconvenience caused directly or indirectly by the acts, omissions, or default of third-party providers over whom we have no direct control. This includes, but is not limited to, situations involving force majeure or any other event beyond our control.

### **Passports, Visas and Travel Advice**

It is the traveler's sole responsibility to ensure that they are aware of and take any necessary health precautions recommended/ required for travel and comply with all passport and entry requirements. See [www.smartraveller.gov.au](http://www.smartraveller.gov.au) for important travel and visa advice.

### **Health and Acceptance of Risk**

The customer certifies that there are no health-related reasons which would preclude their participation.

It is the customer's sole responsibility to ensure awareness of and take necessary health precautions, including vaccinations recommended or required for travel destinations, and to carry all necessary vaccination documentation. Given the evolving nature of pandemic related health advice, it is important to regularly check the rules in destinations being traveled to and transited through, as well as the requirements at the Australian border, and to ensure all necessary vaccination documentation is carried.

Participation in the tour may entail a higher degree of personal risk. Some of the risks include:

- **Crime:** It is imperative to prioritise personal security and always remain vigilant.
- **Wildlife:** In National Parks and game reserves, adhere to regulations and follow the guidance of park wardens to mitigate risks associated with wildlife encounters.
- **Remote Locations:** Some destinations may be remote with limited access to medical facilities.
- **Other Incidental Risks:** Additional risks may be associated with tour activities or ancillary services.

The customer affirms that they have been adequately informed of tour risks and willingly choose to participate, understanding that such risks may lead to personal injury, death, property damage, or financial loss.

### **Booking Terms**

All bookings are made on behalf of participants and are subject to the terms and conditions, including conditions of carriage and limitations of liability, stipulated by respective service providers. Legal rights related to the provision of travel services lie solely against the specific provider and not against OTT. In the event that a travel service provider is unable to fulfill contracted services for reasons excluding our fault, recourse rests with the provider, not OTT.

### **Tour Amendments**

Items in the itinerary may change due to supplier constraints and circumstances beyond the control of OTT. Changes may affect any aspect of the itinerary including cost, accommodation, golf courses, tours, activities, flights and transfers. OTT will endeavour to maintain the tour schedule and standard or obtain suitable and comparable alternatives. The order of days is also subject to change and times may change. OTT reserves the right to vary itineraries, substitute hotels, golf courses and hosts.

### **Prices**

OTT acts solely as an agent and relies on the prices quoted by our suppliers for the items in the itinerary. Please be advised that quoted prices are subject to change as suppliers reserve the right to adjust prices. Price adjustments may result from factors which increase the cost of the product or service. Such factors include adverse currency fluctuations, fuel surcharges, taxes, supplier tariff increases, and airfare adjustments. Quoted prices are also subject to availability.

### **Travel Insurance**

It is the traveler's sole responsibility to purchase appropriate comprehensive travel and medical cover. This insurance should include cover in respect of, but not limited to:

- **Health Insurance,** including full medical, emergency evacuation and repatriation cover including Covid/pandemic cover.
- **Cancellation & Curtailment:** If, for any reason, a traveler must cancel prior to departure or during the tour, the traveler may forfeit a large portion, or even the entire cost of the booking.
- **Damage/theft/loss of personal luggage, money and/or goods.**

OTT and any person or agent acting for or on behalf of OTT, will not take responsibility for any costs or losses incurred or suffered by travelers regarding, but not limited to, any of the above-mentioned eventualities.

### **Marketing**

OTT reserves the right to collect visual images of tour participants and to use any such images in our marketing and advertising including social media in perpetuity. You may specifically request in writing to have any images of you excluded from such marketing material.

### **Additional Charges**

Additional charges may occur which are outside OTT's control. These could include costs arising from tour members' actions. OTT will recover these costs from tour members as appropriate.

### **Privacy**

Privacy Any information you provide may be recorded and used to assist us in improving our products and services to future customers. Your personal information will at all times be stored in accordance with our privacy requirements. Please read our full privacy statement here [www.onthetee.com.au/privacystatement](http://www.onthetee.com.au/privacystatement).

### **Governing Law**

This Agreement shall be governed by the substantive laws of the State of New South Wales. The parties irrevocably agree that any judicial proceedings relating to this agreement will be filed in a court of competent jurisdiction within New South Wales, Australia.

### **Complaints**

Our Complaints Handling Policy can be found on our website.

### **Force Majeure**

Force Majeure means the occurrence of an event that is beyond OTT's reasonable control and which could not have been reasonably prevented by OTT which includes, but is not limited to:

- (a) war, armed conflict, criminal damage, riot, civil strife, industrial dispute, terrorist activity or the threat of any such acts;
- (b) natural disaster, including but not limited to flooding, fire, earthquake, landslide, volcano disruption, pandemic, adverse weather conditions, high or low water levels;
- (c) nuclear or other industrial accident causing environmental pollution or contamination; or
- (d) change in law, meaning, enactment, amendment or repeal in the law or administration of any law in Australia or any jurisdiction relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, license and the common law as applicable from time to time.

### **Termination of booking or change of travel arrangements due to force majeure**

If in OTT's reasonable opinion, a significant event prevents it (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, OTT may immediately by written notice: (a) terminate the booking contract (in whole or in part); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs.

### **Limitation of liability in the event of force majeure**

In the event of an event making it impossible or unsafe for OTT to deliver all or part of the trip, OTT reserves the right to postpone the tour to new dates. If the rescheduled dates do not suit the customer, OTT will refund the customer for the unfulfilled part of the tour less any reasonable losses incurred by cancellation. Losses may amount to a substantial proportion of the tour price. OTT will use reasonable endeavors to minimise losses incurred by the customer. Customers must have appropriate and adequate travel insurance to cover these circumstances.

### **Acknowledgement**

By submitting the online registration or booking form, the customer acknowledges that the itinerary has been read and that the booking terms and conditions as listed above and on the website are understood and accepted by the by the customer and by any others that the customer is making the booking on behalf of. If you are booking on behalf of another, you warrant that you are authorized to accept these terms and conditions on behalf of everyone named in your booking.